

# **Commerce Update**

## **Revenue Laws Study Committee**

### **December 7, 2011**

**Dale B. Carroll, Deputy Secretary of Commerce**  
**Chief Operating Officer**

**T H R I V E**

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*in* **NORTH  
CAROLINA**

# Topics

- Status of ESC Merger  
S.L. 2011-401
- Analysis of Reform UI Tax  
Structure  
S.L. 2011-10

# Merger Objectives

## FOR THE DIVISION OF EMPLOYMENT SECURITY (DES)

- Improve customer service for:
  - employers seeking employees
  - employees seeking work
- Implement merger with minimum impact on customers.
- Consolidate and improve workforce development efforts.
- Leverage labor market data to enhance economic development.
- Maximize savings in state and federal resources.
- Solutions to service debt / gain solvency in UI Trust Fund

# Merger Implementation

- Focusing on fine tuning priorities / timelines.
- Senior Management Teams working sessions.
- Office of State Budget Management, Office of State Personnel and Office of State Controller are assisting in transition from the strategic aspects of the merger to tactical aspects within:
  - Policy Research Strategic Planning / Labor Market Info
  - Human Resources
  - Financial Management
  - Workforce Development / Employment Services

# Outcomes to Date

- **Workforce Development and Employment Service Activities**
  - Oversight Team continues to meet and develop implementation plans for the merger of the Division of Workforce Development and the Employment Service Division.
  - Identified 5 workgroups that focus on 5 key merger goals.
    - Workforce Investment Act (WIA) and Trade Adjustment Assistance (TAA) Integration
    - Programs and Policies Integration
    - Technology Integration
    - Staff Development and Training
    - Brand Development for Integrated Services
  - Workgroups consist of close to seventy (70) representatives of state and local staff, state and local partner representation, stakeholder representation, and content experts.
  - Final recommendations from each work group to be provided to the Oversight Team by mid-February.

# Outcomes to Date

- Secretary Crisco implemented a practice on November 1<sup>st</sup> of visiting Division of Employment Security (DES) field offices as he travels throughout the state.
- Established procedure to continue adjudication of contested cases pending resolution by the Legislature of establishment of salary for Board of Review members.
- Increased efforts focusing on employment of military veterans.
- Priority on Activating “2011 State of the Workforce Report”
  - Reviewing options to address difficulties employers are having filling vacancies, particularly in skilled positions all across the state.

## 2011 State of the Workforce Report

### What We Do

### Plans, Policies, Reports & Initiatives

[Plans](#)

[Policies](#)

[Reports](#)

[WIA Annual Report Arc](#)

[2011 State of the Work Report](#)

[2007 State of the Work Report](#)

[Initiatives](#)

[Commission on Workforce Development](#)

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### Quick Links

[JobLink Career Centers](#)

## 2011 State of the N.C. Workforce Report

The State of the N.C. Workforce 2011-2020 provides an in-depth analysis of the supply of available workers and the workforce demand in the state. The Report evaluates the impact of the Great Recession on North Carolina's labor force and revisits ongoing structural economic trends identified before the recession.

The Commission on Workforce Development stands at the ready to foster and facilitate the conversations necessary to reach our goal of making North Carolina the most business-friendly state in the country, offering the skilled workforce necessary for business creation and expansion.

- [Executive Summary](#)
- [Full Report](#)
- [Webcast Presentation and Panel Discussion](#) - A brief intro by the Workforce Commission Chairman; a 20-minute presentation highlighting key findings in the Report; a 35-minute panel discussion among experts on what the Report's findings mean for North Carolina; concluding remarks by the Chairman.
- [Presentation Slides](#)

For a look at how the recession impacted North Carolinians, please see a 10-minute video featuring interviews with dislocated workers served by our workforce development system.

For more information, please email the Commission at [cwd@nccommerce.com](mailto:cwd@nccommerce.com) or contact Mical McFarland at (919) 329-5243.







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Programs

▲ N.C. Department of Commerce Sec. Keith Crisco makes a jobs announcement.

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Development

Community  
Development

Energy

Employment  
Security

Film

International  
Trade

Science  
Technology

Small Business

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Wine

Workforce

THRIVE  
in NORTH  
CAROLINA





## North Carolina Department of Commerce Division of Employment Security



DES Services

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### Welcome to the DES

Effective Nov. 1, 2011, the Employment Security Commission will now be known as the Division of Employment Security (DES). DES is now part of the North Carolina Department of Commerce.

### DES News

**Dec 01, 2011**

#### Unemployment Rates Decrease in 83 of North Carolina's 100 Counties in October

Unemployment rates decreased in the majority of North Carolina's counties in October. Rates decreased in 83 counties, increased in 12 and remained the same in five.

[Read complete story](#)

### Resources



UNITED STATES  
DEPARTMENT  
OF LABOR



### Messages & Alerts

Employer tax notices for the 2012 tax year were mailed out on November 29, 2011. [For more information click here.](#)

The Emergency Unemployment Compensation program (EUC08) has been extended until January 3, 2012. This extends the end date to file for EUC. It does not provide additional EUC benefits for those who have exhausted. For details, visit the [EUC08](#) page.

You may file online or:

To file a new initial claim 7 days a week call: 1-877-841-9617

To file a weekly certification, odd number SSNs on Monday & Wednesday through Saturday, even number SSNs on Tuesday through Saturday, call: 1-888-372-3453

For more information on Voluntary Tax Contribution by Employers, please visit [Frequently Asked Questions \(FAQs\)](#)

# Analysis of UI Tax Structure

- RFP bidding process is completed.
- Currently in review stage of procurement process.
- Outcomes of contract:
  - Develop detailed options for tax structure changes and other financial options to service debt and gaining solvency in UI Trust Fund.
  - Final report sixty (60) days after contract award.

# Closing

- Q&A

- Thank You